

न पुण्यं न पापं न सौख्यं न दु:खं न मन्त्रो न तीर्थं न वेदो न यज्ञः | अहं भोजनं नैव भोज्यं न भोक्ता चिदानन्द रूप: शिवोऽहं शिवोऽहम् ||

# DO DHAM YATRA BY HELICOPTER

## WITH MOKSHA ROUTES

#### SAME DAY RETURN

## **Ex DEHRADUN**

#### Bookings open for both seasons Of May/June & Sep/Oct/Nov 2023





### THE DO DHAM TOUR

Comprising of the two most popular & sacred shrines in India – Kedarnath ji& Badrinath ji, is one of our most-demanded packages. Moksha Routes ensures a seamless & comfortable travel experience, while making this journey as swift as possible for the flyers.

### HIGHTLIGHTS

- 1. Helicopter Ride Ex Dehradun
- 2. Kedarnath & Badrinath ji
- 3. Same Day return to Dehradun
- 4. Shuttle service at kedarnath ji
- 5. VIP Darshan Slip at Kedarnath & Badrinath Ji (As per the Governmentguidelines)



### **PAYMENT TERMS**

Advance of 25% has to be paid at the time of booking, balance amount hasto be paid one month prior to the date of Journey.





#### **OUR PACKAGE INCLUSIONS**

- Helicopter flying from Dehradun to Kedarnath ji & Badrinath ji, & back.
- Shri Kedarnath ji helicopter shuttle services: Phata Kedar Phata.
- VIP Darshans (as per the Government's orders).
- Taxes & other government levy.
- Helicopter Handling Charges

#### **OUR PACKAGE EXCLUSIONS**

- Any special Pooja
- Tips
- Porter charges or any service or personal nature
- Any travel insurance
- Any health insurance
- Any charges incurred due to unforeseen reasons like weather
- Cost of any evacuation due to natural or health reasons

#### **CANCELLATION POLICY**

- 30 Days before the journey 70% refund
- 20 Days before the Journey 50% refund
- 10 Days before the Journey No Refund
- NO Show No Refund

Cancellation after commencement of Tour - No Refund





### DO DHAM ITINERARY -

#### DEHRADUN (SAHASTRADHARA) TO KEDARNATH JI

ETA / ETD	DETAILS
0600 HRS	ETD FROM SAHASTRADHARA HELIDROME
0630 HRS	ETA AT PHATA/GUPTKASHI HELIBASE

Passengers are to report at sahastradhara helipad. The departures are in the morning so it is advised that passengers arrive in Dehradun one day prior to the journey. Our flight will take off from sahastradhara helidrome and reach phata/ guptkashi/ sitapur. Once there we will, as per the government guidelines, board one of the shuttle service helicopters to go to the Kedarnath ji Temple. The helipad at top is only around 3-4 hundred metres from the temple. Around 1.5 to 2 hours is allotted to do the darshan at the Kedarnath ji temple. once the darshan is done we return to the helipad and take the shuttle service back to phata/gupkashi/sitapur and board our charter helicopter to go to Badrinath ji.

NOTE – There an average wait time of 1.5 to 2 hours for shuttle service to Kedarnath ji from phata/guptkashi/sitapur.

#### KEDARNATH JI TO BADRINATH JI

ETA / ETD	DETAILS
1100 HRS	ETD FROM PHATA/GUPTKASHI/SITAPUR
1130 HRS	ETA AT BADRINATH HELIPAD

On arrival at Badrinath helipad our staff would take you to the cars waiting at the helipad and drive to the temple parking at Badrinath ji. The drive is only 5 mins. Once there we move towards the temple. It takes around 1.5 to 2 hours to do the darshan.





On the way back you can see the hot springs pool just below the temple. then we proceed back to the parking and drive to the helipad and fly to Dehradun (sahastradhara)

#### BADRINATH JI TO DEHRADUN (SAHASTRADHARA)

ETA / ETD	DETAILS
1400 HRS	ETD FROM BADRINATH JI HELIPAD
1445 HRS	ETA AT SAHASTRADHARA

Our fight from Badrinath ji to sahastradhara takes around 45 mins. Once there our services finish in Dehradun (sahastradhara) after landing.

THIS IS THE END OF THE DO DHAM YATRA





#### TERMS, CONDITIONS & GUIDELINES

- 1. FIXED FLIGHT TIMES This is a Daily Fixed DepartureHelicopter tour, and all departure timings of each destination is fixed. Therefore, passengers must ensure they report as per the scheduled ETDs at the helipads throughout the tour, other-wise they will be considered NO-SHOW. However, Moksha Routes reserves the right to change/postpone the timings of flying, subject to weather/force majeure reasons.
- 2. <u>COVID TRAVEL GUIDELINES</u> COVID protocols shall be adhered by the passengers and Moksha Routes as per the effective mandate of the government. Without adhering to the government guidelines, boarding can be denied to the passengers without refund.
- 3. <u>HELICOPTER WEIGHT LIMITATION</u> Maximum weight capacity of the helicopter is 440 kg (excluding baggage weight). Passengers are taken on board depending upon the load and temperature conditions. Pilots call will be final. Total weight of all passengers on board must be within this limit. Hence, passengers are required to provide us their exact weights at the time of booking.
- 4. <u>PASSENGERS WEIGHTS</u> Passengers have to submit their correct weights at the time of booking. If any change in weight is found at the time of their travel from the submitted weights, which would exceed our aircrafts carrying capacity of 440 kgs, passenger (s) would be de-boarded & cancelled for the Heli Tour without any refund.
- 5. OVERWEIGHT CHARGES ON PER SEAT BASIS ONLY Overweight 1,500/kg. charges are applicable Q INR This will chargeable to passengers weighing above 75 kg. But be exceeding helicopter's total excess weight (not weight limitation) will only be calculated on the total excess weight above the total permissible weight of all the group members





combined, i.e., permissible weight = 75 Kg x (No. of pax). Furthermore, any discrepancy found in the weights of the passengers, which would be chargeable as per the overweight criteria, the same would be collected prior to boarding of flights.

- 6. <u>BAGGAGE ALLOWANCE</u> Only one baggage weighing a maximum of 5 kgs is allowed per passenger. It Is not permitted to carry suitcases or any other luggage bags in the helicopter. In view of our helicopters' limited weight carrying capacity, we reserve the right to shuffle passengers between helicopters to manage the right weight for safe flying in the hills. Therefore, passengers travelling together may not be accommodated in same helicopter flight.
- 7. <u>SEATING CAPACITY</u> The maximum seating capacity for our helicopters is 06 passengers + 01 Crew.
- 8. <u>INFANTS</u> Infant below 2 years or 12kg are accommodated free of charge. For verification of age of the child, ID proof/birth certificate of the child will be checked.
- 9. <u>ADDITIONAL DAY</u>- we strongly advise our passengers to keep one additional day at hand at Dehradun, to avoid inconvenience in case passengers get stuck at any of the destinations due to bad weather or force majeure scenarios.
- 10.<u>ADD ON SERVICES</u> Confirmation of additional services suchas Maha Abhishek Puja, Rudra Abhishek Puja, or any other additional service, has to be provided by the passengers at the time of booking. Payment for the Puja's are collected by our staff at Dehradun, as we need to arrange the Puja in advance.
- 11. <u>BAD WEATHER & FORCE MAJEURE DISCLAIMER</u> Flying in hills are subject to bad weather, and many Force Majeure factorslike delayed Air Traffic Clearances/Permissions, VVIP movements, valley flying by Indian Air Force (NOTAM), sudden occurrence of technical snag in aircraft, illness of flying crew or late reporting of the passengers at the helipads, among others. Therefore, passengers must be prepared to face any eventuality and inconvenience in caseof such scenarios.





- 12. In case guests are not even able to take the first flight from Dehradun to yamunotri due bad weather then we will try to accommodate them the next day. However, if the weather doesn't permit that the next day as well then the trip will cancelled and refund of the trip would be given in 15 days after deducting accommodation, meals & transport charges at Dehradun and flight planning charges of INR 15000 per person.
- 13. If the guests get stuck at any of the dhams due to bad weather & are not able to fly that day to their schedule destination, then we will try to fly them next day, however in that case we might have to visit two dhams/destinations in one single day to cover up for the previous day's lost time. For example if guests get stuck at gangotri and are not able to travel to Kedarnath then the next day we will visit both kedarnath and badrinath the same day and the night halt will be at badrinath not at kedarnath. The same rule would be applicable to all the dhams depending which dham the guests are stuck at.
- 14. **EXTRAS** Any donations, tips, pitthu, palki/pony and porter charges will be borne by the passengers.
- 15. <u>PHOTO ID CARD</u> AADHAR Card copies are to be shared by all Indian passengers, & passports in case of foreign nationals.
- 16.<u>ASSISTANCE</u> Moksha Routes has its own crew at all the Dhams. For any guidance or assistance, passengers are free to reach out to them.
- 17. MOBILE CONNECTIVITY Network connectivity at Badrinath is very poor. BSNL & Jio are the main telecom services, that work in these regions mostly, but not always. However, our staff shall be with the passengers for assistance at all times.





- 18. FIRST AID & PRESCRIBED MEDICATION All temples in Chardham sector are located at high altitude, therefore passengers are advised to carry prescribed & first aid medication during travel.
- 19. MEDICAL EMERGENCIES Moksha Routes will not be liable for any medical emergency on the ground to the passengers. Therefore, in your own interest, passengers are hereby advised to kindly consult a doctor and get medical check-up done before commencing the yatra. Medical check-up is mainly required if a passenger has any medical ailment or condition.
- 20. <u>CLOTHING</u> Passengers are advised to carry heavy woollen clothing with them, because during evenings & nights, the temperature can drop drastically.
- 21. UNRULY PASSENGERS Moksha Routes reserves the right to cancel passengers, who are unruly, abusive, intoxicated, sick, mentally unfit or anyone else whom we deem to be unsafe to fly. No refund shall be done to such passenger(s).
- 22. **PAYMENT TERMS** The booking has to be done in advance with a deposit of 50% of the total amount. Balance payment has to be deposited 15 days prior to the date of arrival in Dehradun. Passengers will not be permitted or board the flight or commence the tour, unless full & final payment of the tour has been done.
- 23. **RESCHEDULING** Rescheduling your booking to any future or prior travel date, will be done subject to availability, and on payment of 10% of the total tour cost. This will be permitted only if informed at least 07 days before arrival date. In case rescheduling is requested less than 07 days prior to the travel date, then the booking would be treated as cancelled, & a





fresh booking will be given subject to availability, after the levy of applicable cancellation charges

24.CANCELLATOIN POLICY - If passengers cancel their booking prior or after commencement of tour, following cancellation charges will be applicable -

<ul> <li>30 days prior to travel date:</li> </ul>	70% Refund
<ul> <li>20 days prior to travel date:</li> </ul>	50% of total tour cost.
<ul> <li>10 or less days prior to travel date:</li> </ul>	No Refund.
• No show:	No Refund.
• After commencement of tour:	No Refund.

#### 25. BAD WEATHER & FORCE MAJEURE POLICY -

- $\circ$  Where bad weather, technical snags or any force majeure reason beyond Moksha Routes control results in the cancellation of your flight being delayed or cancelled, Moksha Routes Services will not be liable in any way for the cancelled or delayed flight. However, refund will be given to clients as per our refunds policy. Any kind of inconvenience caused because of cancellation of flights is beyond the control of the operator. compensation or reimbursement for NO accommodation. transportation, meals any or travel other extra expenses done by the shall be offered in the event of passengers cancellation of a flight.
- O In case tour departure does not take place from Dehradun as per the scheduled departure timing due to above reasons, our team will propose the possible revised itinerary within our package duration, but without any extension of timings
- In case flying does not take place during the entire day, tour will be considered as cancelled & full refund as per our policies will be made.
- O In case the passengers would like to consider taking the tour on the next available date, a fresh booking can be made for the same. Our team will propose the





available options to the passengers.

- The balance/unutilized amount against previous booking can be adjusted against the fresh booking. And any extra costs that would be accruing, will have to be borne by the passengers.
- New Do dham passenger(s) scheduled for departure fromDehradun on any respective travel date shall be our top priority, over the back-log passenger(s) of previous days(s).
- In case the tour departs from Dehradun as per schedule but gets disrupted, while the tour is ongoing, our team will propose the possible revised itinerary within the scheduled package duration, but without any extension of timings.
- O Any extension, proposed by the passengers, in the package will only be considered at an extra cost and subject to operational viability.
- Additional night halt charges will be payable by the passengers to hotels on direct payment basis, when they get stuck for additional nights due to bad weather/force majeure reasons.
- If any passenger(s) require ferry flights to be operated for them in emergency, cost for the same will be charged to the party @ INR 100,000/hr plus GST
- Any increase in government levies or taxes, or Temple Authority prices, after the confirmation of booking, will be extra chargeable to the passengers. Payment against the same will have to be made before the commencement of tour.
- 26. **<u>DISPUTES</u>** Disputes as to legality, interpretation, application or performance of service or any of its terms and conditions shall be governed by the laws of Uttar Pradesh Jurisdiction.
- 27. ACCEPTANCE OF TERMS Bookings will be taken, considering there is acceptance of the above-mentioned terms & conditions by the party.

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# **MOKSHA ROUTES**

### **WISHES**

## YOU

# **A MEMORABLE PILGRIMAGE**



